Rory Jones

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0438 535 718 (24 hours)
0430 981 711 (24 hours)

KNOWLEDGE, EXPERIENCE AND ABILITIES

- Experience with a variety of server technologies, hardware and software. Windows Server 2008/2012 R2, Active Directory, Exchange, IIS, WSUS, SCCM, Amazon AWS, S3
- Experience with a variety of networking hardware. Cisco IOS routers and switches, Cisco PIX, Juniper firewalls, pfSense experience.
- Extensive troubleshooting experience with PCs, some enterprise servers and hardware, and consumer grade networking equipment.
- Knowledge of Virtualization technologies. VMware, ESXi, vSphere, vCenter, Workstation, Hyper-V.
- Excellent soft skills, ability to communicate clearly and effectively. Demonstrated problem solving ability, ability to work as part of a team.
- Extremely quick learner. For the majority of the course, I was at, or near the top of a class of approximately 40 (after attrition) in my Networking diploma. When I changed careers from IT to the Automotive industry where I started green, I went from oil changes to engine replacements and custom building cars for clients within 9 months.
- I have deliberately kept my life small so that I could dedicate myself to my work, whatever and wherever it may be. As a result, I am willing and able to travel, and, if necessary, move to any location in Australia with extremely short notice at any time.

EDUCATION

Southbank Institute of Technology – January – December 2014

- Diploma I.T. Networking with CCNA certification
  - CCENT, CCNA 4
  - Install and Manage Enterprise Networks, wired and wireless.
  - Maintain Security in an Enterprise environment

EMPLOYMENT

W4 Hosting – April – May 2016
- Support
  - Taking general support phone calls
  - Liaising with and following up with clients
  - Responding to support emails
- Migrations
  - Performing primarily data migrations from a proprietary system to cPanel
  - Ensuring data integrity during and after migrations
  - Migrations of Email, web server, and DNS and ensuring functionality

Self-employed Mechanic – November 2015 – Janurary 2017
  - General servicing
  - Fabrication and fitting of custom parts
  - Performance upgrades

System Administrator – Conetix Hosting – March 2017 – April 2017 (Contract)
- Domain Name Management
  - Registration, renewal and maintenance of domain names and services
  - DNS management, creation and maintenance
  - Domain migrations, primarily from cPanel to Plesk Onyx and WordPress
- Support
  - Taking general support phone calls, emails and tickets.
  - General follow ups as part of the support procedure
- Server Administration
  - Primarily Windows Server administration, installing SSL certificates into IIS
  - SSL Certificate management and installation into Plesk

INTERESTS AND HOBBIES
- Passionate about most things I.T. related, particularly datacentres, large enterprise networks and servers, installation and maintenance of infrastructure.
- Excited about most big things, be it enterprise networks, data centers, telecommunications infrastructure or even electrical infrastructure, right from the big picture down to the smallest, most intricate details.
- Spends a lot of downtime reading I.T. articles, news and forums (OCAU, Whirlpool, AusNOG, etc), experimenting with things in home labs, picking things up as I go along.
- Curious about "what if?" questions, seeing what would happen in a home lab if something were to break, and how to find the most elegant way to fix it, and trying to find the best, most elegant solutions to any issues in general.
- Other interests and hobbies include photography, cars (modifying, restoring, and racing), meteorology, music, and a keen interest in the railways.