



An even better way to connect.

Position: Network Operations Engineer - Service Provider

Location: Brisbane

Role: To be the best you can be

Reporting To: Network Operations Manager

The BigAir group is an Australian Public company which has quickly grown into one of Australia's leading providers of managed services and cloud-based solutions, networking infrastructure, and fully managed campus-based networking.

BigAir is continuously seeking great people to join our fast paced and growing organisation. The successful applicant will be an extremely driven and high aptitude individual who has a passion for seeing people delighted by technology.

You will have experience, qualifications or certification in a related IT discipline and be the type of person who enjoys self direction and gets a buzz out of learning and mastering a new skill.

In return we will accelerate your career development by "throwing you in the deep end" and helping you learn how to take responsibility for a large scale multi service, multi product, multi vendor environment that spans the continent.

Above all the right attitude, the ability to live our core values, a passion in technology and the ability to learn rapidly will determine if you are the right candidate for this role.

The position by nature requires some out of hours work and participation in a rotating on-call roster or participation in 24/7 roster.



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Experience and Knowledge:

- Experienced in (and enjoy) engagement with customers and high pressure situations
- Service Provider / Telecommunications / Cloud industry experience desirable
- Knowledge and experience with various vendors products including Cisco and Juniper, vendor certifications desirable.
- Good understanding how network devices work and connect.
- You might not love programming but you recognise and appreciate that being able to automate your day to day activities with your scripting skills will make everyone's life a little easier.
- RF experience an advantage.

Personal Attributes:

- You will have excellent written and verbal communication skills, you can communicate and interact effectively at technical and business levels in a broad range of situations.
- A passion for technology, you lay awake thinking about the stuff
- You're driven by mastery - to be the best at everything you do
- Personal or technical, you find yourself always doing something to keep your brain stimulated
- You will have a low tolerance for mediocrity and are personally offended by mistakes and stupidity.
- You will have skills - but recognise that the right attitude is more important (because you can learn anything)

The right individual will enjoy working in a fast paced environment alongside a team of experienced professionals with an attractive salary and ongoing company wide benefits.

Please send your resumes with covering letter to networkengineer@bigair.net.au